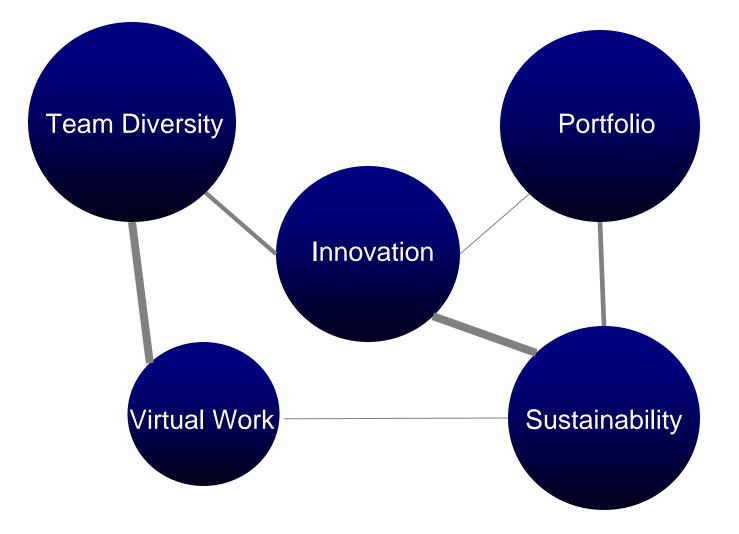




Dr. Ed Hoffman Academy of Program/Project & Engineering Leadership



Top 5 Trends







Cultural

Cognitive

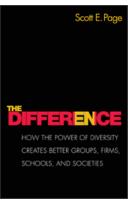
Awareness of gestures, tonal inflections, communication styles, notion of justice & ethics, politics, national security, and public interest.

Geographic

Working virtually with people in different time zones, different size groups, different degrees of isolation. Differences in age, education expertise, training, professional background.

Teams viewed as guilds, clans, fellowships.

"We possess incredible capacity to think differently. These differences can provide the seeds of innovation, progress, and understanding." Scott Page, *The Difference*





2. Virtual Work



Advantages

- Can be anywhere, anytime
- More work/life balance options
- Increased recruiting pool
- Lower overhead costs
- Environmentally friendly



Disadvantages

- Worker isolation
- Decreased support / oversight
- Missed contextual communication
- Work invades personal life
- Lack of effective, uniform virtual interfaces
- Decreased knowledge transfer

We can't assume we know how to work virtually. It's not better or worse — it's just different.



3. Sustainability



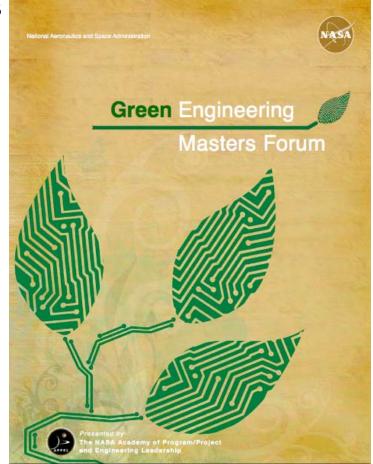
Sustainability is here — smart organizations are trying to stay a step ahead.

- May be linked with economic recovery.
- Attracts talent.
- Creating a sustainable context/environment stimulates, promotes, and enhances sustainable thinking.

"People are hungry for the opportunity to work professionally in a way that is consistent with building a sustainable world instead of one that undermines it."

- John Sterman,

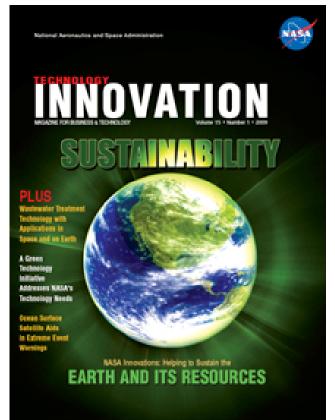
MIT Sloan School of Management





4. Innovation

- Requires ownership, transparency and sharing ("Galapagos effect"), clear vision, and good communication.
- Sustainability is forcing organizations to see all of the dots and start connecting them in different ways.
- Existing technologies can be leveraged in different contexts.
- Continuing research needed to determine best ways to support and foster innovation and creativity in the workforce.

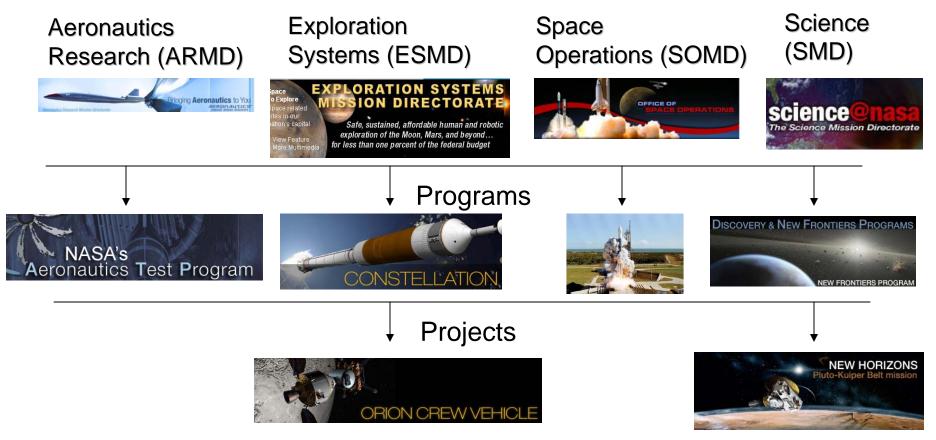




5. Portfolio Management



Mission Directorates



The challenge is not just managing <u>a</u> project —

it is managing a portfolio of projects to execute the organization's strategy.





Team Diversity: The best ideas come from diverse teams.

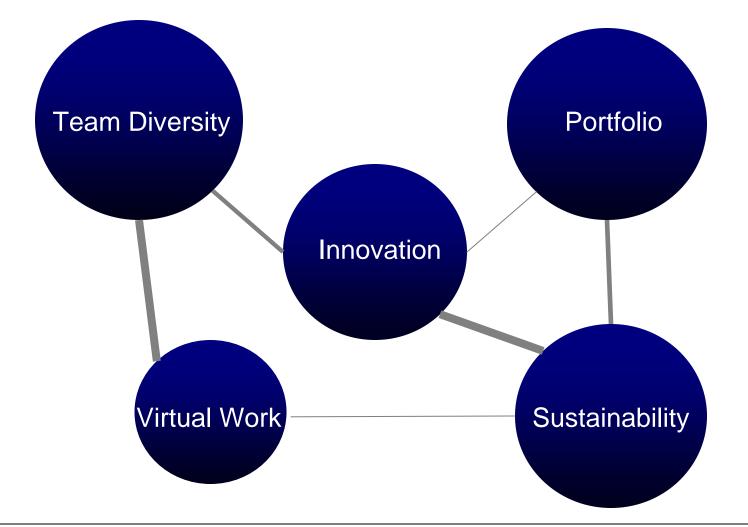
Virtual Work: Talent and diversity demand an understanding of how to manage and work virtually.

Sustainability: Sustainability is shaping the context of future work.

Innovation: Organizing for adaptive learning is critical to the ability to innovate.

Portfolio: No project exists in a vacuum.





The need for continuous learning is the common denominator.





This slide left blank.