

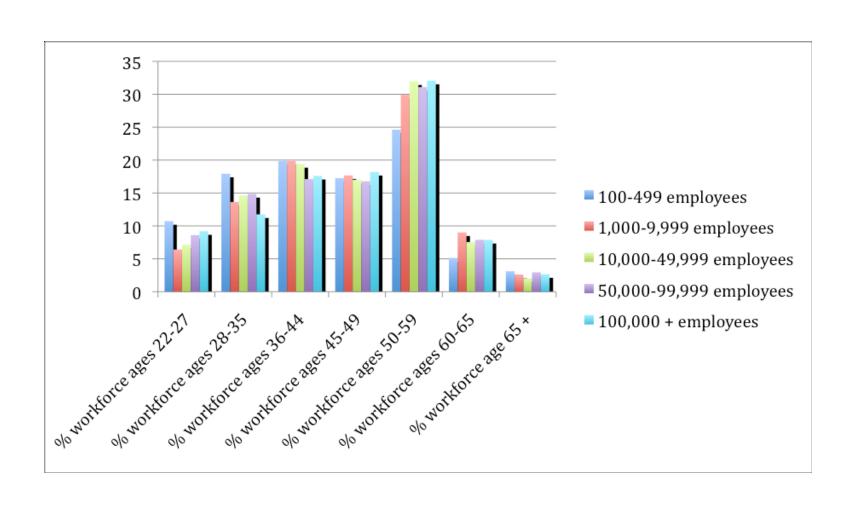
Aviation Week 2011 Workforce Study

NASA Masters April 22, 2011 Carole Rickard Hedden Aviation Week Special Projects

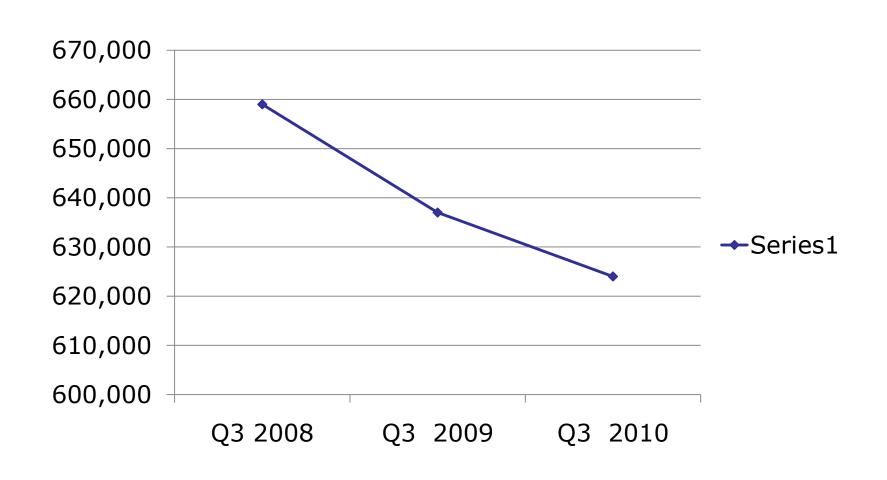
Background

- **♦** Study is 16 years young
- **♦ Identify career opportunity accurately**
- ♦ Put a face to who A&D professionals are
- **♦ Analysis of trends that could impact health of the A&D enterprise**
- ♦ Partnership of AIA, AIAA, NDIA, NASA and Aviation Week – one credible source for data that all can use

The Gap – Again?



The Gap – Again??





Elements of Study

- Av Week Reader/User Study validate what current population finds most important in career decisions, relationship with A&D enterprise
- Corporate Study demographics, data relative to what employees care about most, compensation, preferred suppliers of new grad hiring





- ♦ Retirements were over-stated
- Lack of available workforce was over-stated numerically
- ♦ Issue is mix of skills/competency
- ♦ Pay lags finance/consulting losing talent to these fields
- ♦ Attrition higher than desired among YP
- ♦ Emerging STEM fields pulling away from A&D
- Young people did not get relation between actions on Facebook and clearance



What We Learned

- ♦ No clear message as to who A&D is
- If pay is equal, technological challenge THE most important career factor
- Internal career development replacing external; not a positive in eyes of analysts or employees (my belly button)
- ♦ Diversity vs respect for individual
- Retention among YPs and Touch Labor growing
- Major differences based on size of company re: retirement, ave age, job satisfaction



♦ Added a Young Professionals Study

- ♦ 10% random sample from 13 companies
- ♦ Tracking over career duration
- ♦ Assessing expectations vs reality
- ♦ Assessing communication/information seeking
- ♦ Where are they getting information and how

♦ Added a University Student Study

- ♦ 10% random sample from seven universities
- Assessing how making decisions re university, major and first employer
- ♦ Where are they getting information and how

What We're Finding

- Current employees highly value how their companies lead and how they handle downsizing
- Current employees feel overwhelmed with activity vs value, but they do feel valued!
- Current employees feel more money elsewhere
- ♦ Current employees concerned about lack of strategy – DoD, Natl Security, Space

What We're Finding -- YPs

- ♦ Young Professionals bigger chasm between
 20s and 30 somethings than between 20s and
 50s different perspectives entirely
- ♦ Young Professionals *plan* to stay in the industry for career
- ♦ Student loans have YPs trapped
- Chose careers/major based on person/ major event
- Highly influenced by personal relationships/sense of community
- → Pay the last five years all over the place some new being paid more than those whose pay put on hold for two years



What We're Finding - YPs

♦YPs want stability in terms of location

- ♦ Two focus groups Nov 2010
- ♦92% cited need to repay student loans
- ♦ 18% cited desire to start family/not have roommate (including parents)

♦ What Makes YPs Leave

- ♦80%- relationship with direct supervisor
- ♦ 78% need more flexibility
- ♦ 71% variety in what I do day-to-day, hour-to-hour
- ♦ 70% need to feel ideas are valued, used as appropriate
- ♦85% don't feel learning new skills

What We're Finding

- In our follow on focus work finding they "hear" the message of security
 - ♦ Reluctant to fill out profiles
 - ♦ Reluctant to respond to outside interviews
- ♦ Want layers of information the snapshot but the ability to dig deeper for a source/analysis and then ask expert
- ♦ Don't understand lack of message "we do amazing things"
- ♦ YPs *plan* to remain in A&D

From Student Survey

- ♦ Students driven by person/event in selections
- ♦ Scholarships/loans impact decision-making
- ♦ Believe in status of "engineer" or "scientist"
- While public service is factor, not to the degree we've been told
- ♦ Wined/dined by finance/consulting vs A&D
- ♦ >60% very interested in A&D as career
- ♦ > 20% very interested in academia as career

2011 Effort

- ♦ Corporate Study Under way
 - ♦ Push to reach companies with <10,000 need valid sample for comparisons
 - ♦ Two major employers still not participating CEOs addressing individually
- ♦ Univ Students Last two weeks of April
- ♦ YPs First two weeks of May
- ♦ Readers/Users May
- ♦ Analysis June/July
- ♦ Publish Results August 22
- ♦ National Aerospace Week Use the Data!!!