

APPEL Knowledge Services Succession Planning & Knowledge Transfer Presentation

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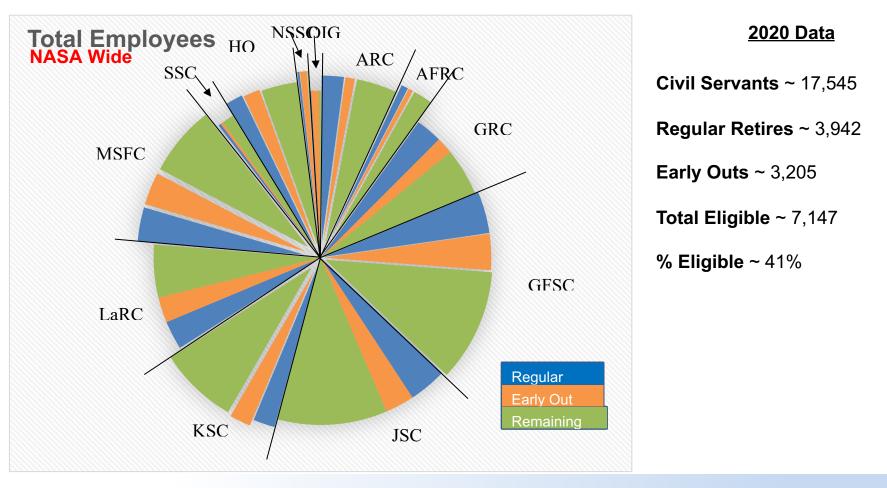
41% of NASA's Workforce is Eligible to Retire in 2020!



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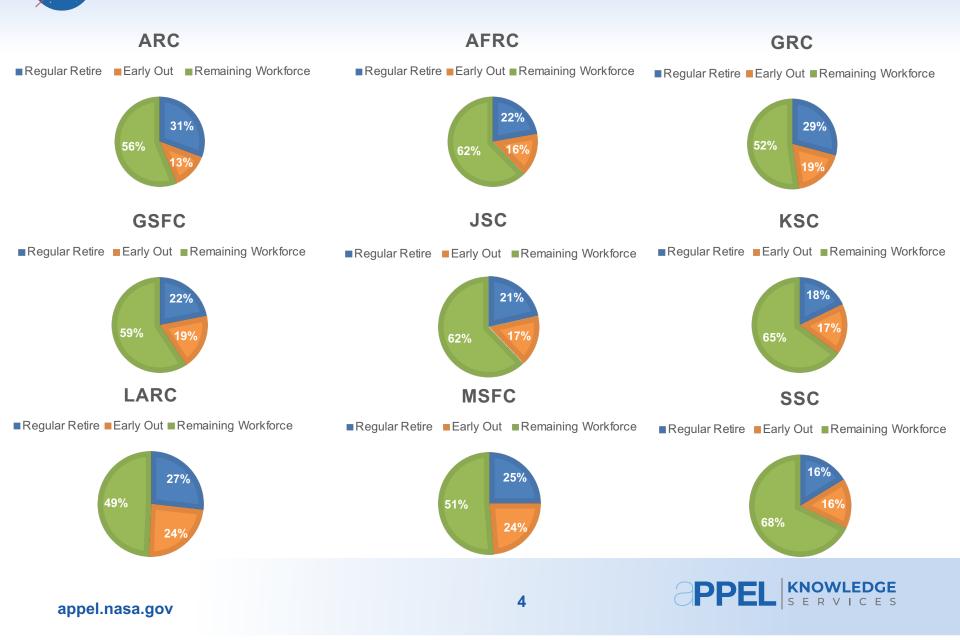
2020 Retirement Eligibility – NASA Wide

A successful succession plan includes understanding the organization's long-term goals and objectives, identification of employee development needs, and determining relevant trends.





2020 Retirement Eligibility – by Center



What Is Succession Planning?

Succession planning is the process of identifying and tracking high-potential employees who will be able to fill top management positions when they become vacant. Best practices generally follow a 5-step process that ensures success!

Step 1	Step 2	Step 3	Step 4	Step 5
Identify Key Positions	Identify Participants	Prepare Participants	Provide Developmental Opportunities	Monitor Progress and Recognize Achievements
Identify key leadership positions	Using performance metrics and	Conduct competency gap analysis	Produce Individual Developmental	Regular program reviews
·	outputs, identify	•	Plan for each	Performance
Identify vulnerable to retirement	staff who could fill rolls	Develop list of primary development	potential successor	reviews Update Individual
vacancies	Important to know who is ready now	needs using self assessment and	Plan may include: Training Montorabin	Development Plans
	and who may be ready in next 3-5 years.	supervisor gap analysis	Mentorship Shadowing Leadership Programs	Measure results





Training

- Courses
- Course
 Competencies



Leadership Development

- Mentoring
 Coaching
- Rotational Assignments
- Peer-to-Peer Networking



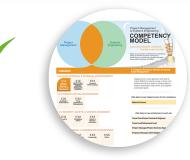
Career Development Framework

- Team Practitioners/Technical Engineers
- Team/Sub-system Leads
- Project Managers/Systems Engineers
- Program Managers/Chief Engineers



Knowledge Inventory

Policy • Articles/Publications Case Studies • Lessons Learned NASA History • VPMC • Forum Recordings



Competency Model

• Supports the professional development of NASA's technical workforce.

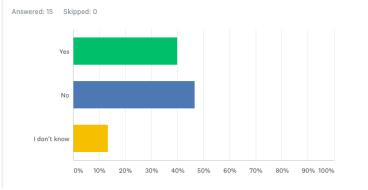


NASA FAC-P/PM Certification Program

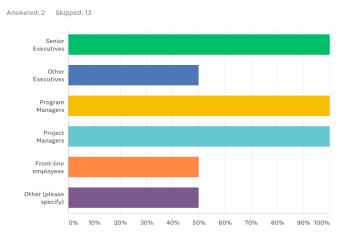


Government Agency Succession Planning

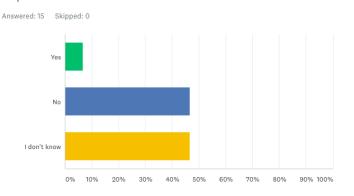




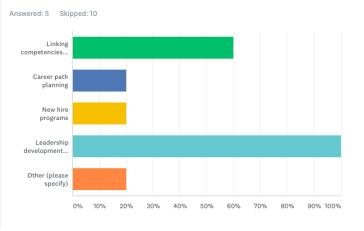
What job level does the succession plan involve? (Choose all that apply)



Does your Agency currently have a formal succession plan in place?



Does your plan involve development strategies? (Choose all that apply)



PPEL KNOWLEDGE S E R V I C E S

Benchmark Organizations with Succession Plans

Succession Plan Steps	United Airlines	NASA LaRC	Sandia Lab
Step 1: Identify Key Positions	 Director/Sr. Director, Mgr./Sr. Mgr. and Supervisor/Sr. Supervisor. 	SES Level	 Formal leadership positions, not technical positions
Step 2: Identify Participants	 Use talent review process for succession planning. 		 Talent reviews several times each year
Step 3: Prepare Participants	 9-box system to identify individual performance and potential to assess talent within organizations. 360 Review 	 9-box system to identify individual performance and potential to assess talent within organizations. 360 Review 	 9-box system to identify individual performance and potential to assess talent within organizations. 360 Review
Step 4: Provide Developmental Opportunities	 Training, simulations, online learning. linked to competencies with curriculum. Rotation/details are encouraged and valued. 	 Training, Leadership programs (SESCDP, LASER, MLLP) Stretch assignments 	Shadowing
Step 5: Monitor Progress	 IDP's, Regular Reviews 	 IDP's, reviews, self monitoring 	 Measure turnover, positions filled, time to fill position



A well-planned succession management program:

- Enhances employee engagement and motivation
- Ensures a qualified talent pool
- Builds a reputation as a good place to work
- Provides an organized, disciplined view of talent and talent management
- Enables sophisticated selection and development systems
- Provides greater confidence among stakeholders
- Offers clear career trajectories for employees



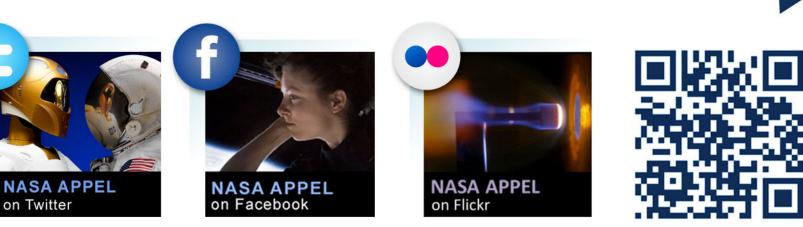


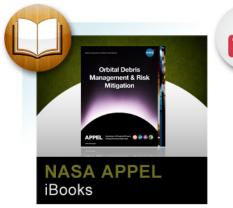
Have Questions? Contact:

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