

## **Understanding Risk**

Key Concepts for Effective Risk Management

Presenter

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## Value of Risk Management

- NASA can't operate without risk. Budgets, technology, environments and other factors introduce obstacles that companies must not only manage but overcome.
- Risk Management provides value by helping to identify, assess, prioritize, and manage risks that could impact goals, objectives, missions, and projects
  - Enabling better decision-making
  - Minimizing negative impacts of events and external implications
  - Increased financial performance
  - Demonstrates leadership increasing communication and stakeholder confidence
  - Ensuring compliance with rules and regulations





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## What is Risk?

**Risk** - The potential for shortfalls with respect to achieving explicitly established and stated objectives

### Risk is inherently probabilistic

- likelihood that an organization's objectives will be met (or will continue to be met)
- Risk is holistic
  - aggregate risk to an organization's objectives from *all* causes
- Risk is organization-specific
  - Risk is defined with respect to an organization's objectives, Objectives -> requirements







### Individual & Aggregate Risks



- Understanding contributors to AR provides a basis for prioritizing risk response decisions
- The ensemble of ARs across an activity's objectives constitute its risk profile. The acceptability of an activity's risk profile is based on whether it is within the risk posture

#### + Individual risks

- + An individual risk is a scenario leading to degraded performance with respect to one or more performance measures
- A scenario is a defined sequence of events, starting from an Initiating (Departure) Event, and leading after some set of pivotal events to an undesirable effect on a performance measure
- + Characterized by scenario, likelihood, and consequence

#### Aggregate risks (AR)

- + An aggregate risk is the accumulated effect of all relevant scenarios on the probability of not being able to meet a performance measure constraint value, target value, or other defined value or set of values
- With inherent uncertainties in discovering or characterizing all significant individual risks, unknown and/or underappreciated (U/U) risk may also contribute to AR.
- Produced by combining individual risks that threaten common objective or activity







## What is Risk Management?

- Risk management is a set of activities aimed at understanding, communicating, and managing risk to achieve a set of objectives
  - Applicable to all Agency activities directed toward the accomplishment of Agency strategic goals, including strategic planning and assessment; program and project concept development, formulation, and implementation; institutional management of infrastructure, including physical, human, and information technology resources; and acquisition
- Risk management includes risk-informed decision making (RIDM) and continuous risk management (CRM) in an integrated framework







## What is Risk Management?

#### + Risk-informed Decision Making (RIDM)

 To inform decision making through better use of risk information and establishes baseline performance requirements for program/projects and mission support organizations

#### + Continuous Risk Management (CRM)

- To manage risk associated with the implementation of baseline performance requirements
- + Keeping the potential for performance shortfalls within tolerable limits









## **Key Risk Management Principles**

- Objectives-Driven
- Implement a Philosophy of Risk Leadership
- Conducted Throughout the Life Cycle of an Activity

<u>Note</u>: Additional NASA RM Principles are in back up, with complete set found on the ARMO website: <u>Risk Management Principles Consistent With NPR 8000.4C</u>







### **Objectives Driven Risk Management**



An approach to risk management that focuses on ensuring that a program's / project's / Organization's risk profile is aligned with the established objectives and within the established risk posture.





**Uick Webinars** Skill Building for NASA's Technical Workforce

Vision: Exploring secrets of the universe for the benefit of all

Mission: NASA explores the unknown in air and space, innovates for the benefit of humanity, and inspires the world through discovery



#### Discover

Strategic Goal 1: Expand Human Knowledge through new scientific discoveries

1.1 Understand the Earth system and its climate

1.2 Understand the Sun, solar system, and universe

1.3 Ensure NASA's science data are accessible to all and produce practical benefits to society



#### Innovate

Strategic Goal 3: Catalyze economic growth and drive innovation to address national challenges

3.1 Innovate and advance transformational space technologies

3.2 Drive efficient and sustainable aviation



#### Explore

Strategic Goal 2: Extend human presence to the Moon and on towards Mars sustainable long-term exploration, development, and utilization

2.1 Explore the surface of the Moon and deep space

2.2 Develop a human spaceflight economy enabled by a commercial market

2.3 Develop capabilities and perform research to safeguard explorers

2.4 Enhance space access and services



#### Advance

Strategic Goal 4: Enhance capabilities and operations to catalyze current and future mission success

4.1 Attract and develop a talented and diverse workforce

4.2 Transform mission support capabilities for the next era of aerospace

4.3 Build the next generation of explorers





NASA's 2022

**Objectives** 

Strategic Plan

**Themes, Strategic** 

**Goals, and Strategic** 



### **Objectives-Driven Risk Management**

- Each organization's objectives flow down from NASA's strategic objectives
- NASA's organizations and objectives fall into domains of:
  - Enterprise Strategic programmatic and cross-Agency objectives
  - Program/project Technology R&D and operational mission objectives
  - Institutional Supporting cross-Agency and Program/project objectives









## **Objectives-Driven Risk Management**

The risk management effort of each NASA organization should be focused on managing the risk to that organization's top-level objectives

- Top-level Enterprise objectives typically fall into domains such as:
  - Strategic

- Compliance
- Reputational
- Operations
- Top-level Program and project objectives typically fall into domains such as:
  - Mission technical
  - Cost

- SafetySchedule
- Top-level Institutional organization objectives typically fall into domains such as:
  - Staffing

- Facility availability
- Facility safety
- Cybersecurity
- Top-level objectives define the fundamental purposes of the organization rather than any means of achieving those purposes





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## Implement a Philosophy of Risk Leadership

*Risk Leadership* – Leading, by an accountable leader, risk acceptance decision-making within the limits of a defined risk posture, including the authority to allocate portions of the risk posture to subordinate / supporting organizations

Goal of risk leadership is to increase 'decision velocity' within a risk posture

- Risk leadership entails:
  - Exercising risk management authority within an established risk posture consisting of acceptable levels of risk to the organization's top-level objectives
  - Flowing down the risk posture (and associated risk management authority) to subordinate organizations, in tandem with the flow-down of objectives to those organizations
- Risk posture defined early in an activity, in tandem with the baselining of the organization's objectives
  - Supports mutual understanding and defines decision space for subordinate organizations

**Risk Posture** – The limits of acceptable risk to the established / stated objectives whose achievement is of direct concern to stakeholders.







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### **Conducted Throughout the Life Cycle of an Activity**

- Direction-setting decisions should be risk-informed, since they determine the risks that the organization will face
- This is captured in the formulation, RM = RIDM + CRM
  - Risk-informed Decision Making (RIDM): Making sure that decisions are made with an understanding of the risks associated with each decision alternative
  - Continuous Risk Management: Making sure that the risks associated with the selected alternative are within the organization's established risk posture





## **Risk-Informed Direction-Setting Decisions**

# **RIDM consists of three** parts:

- Identification of Alternatives
- Analysis of Alternatives
- Risk-Informed Alternative Selection









#### **Risk Leadership**

- Organization top level defines strategic and programmatic objectives
- + Top level expresses amount of risk that is acceptable across objectives (risk posture)
- Objectives and risk posture flow down to individual projects and activities

### **Objectives-Driven Risk Management**

- Objectives defined and assigned at all organizational levels
- Objectives quantified via performance measures, goals (targets) and/or requirements
- Risks assessed and managed based on potential impact to objectives







### Successful Risk Leadership and Objectives Risk Management

- Full commitment by managers and leaders at all levels
- Clear identification of strategic and organizational objectives
- Clear articulation and communication of risk posture in relation to the identified organizational objectives, to managers and staff at all levels of the organization
- Willingness to take-on and accept risk in activities / projects with potential high benefit returns
- Risk assessment and management practices geared toward:
  - objectively-based decision-making
  - balanced handling of individual and aggregate risks affecting the declared strategic and organizational objectives
  - formulation and implementation of effective organizational internal controls
- Effective protocols for upward and cross-organizational communication of risk management challenges, to enable the identification and effective handling of crosscutting risks







## **Communication of Risk**





### **Understanding Risk: Key Concepts for Effective Risk Management**



## **Communication of Risk**

- Risk management involves the management of both "individual risks" and "risks to objectives"
- Individual risks are traditionally displayed on a risk matrix that shows the likelihood and consequence severity of specific risk scenarios (right-hand chart)
- Risks to objectives are determined by aggregating individual risks to evaluate the cumulative effect of the scenarios on a set of performance measures (left-hand chart, with details on next slide)
- The performance measures are selected in advance to serve as quantitative surrogates for the objectives





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### **Example Risk Matrix and Definitions**

#### Human System Risk Board Risk Matrix and Definitions

		LIKE	LIHOOD RATI	NG						1.4	C Mat	rie			Time	frame
	In-Mission		Flight Recent					L x C Matrix				Expected Need for				
S Very High	More likely to happ mission or probabili	en than not during the ty (P) >10%	Very likely to ha are insufficient of		Likelihood is very high OR >10% excess risk				5	10	16	20	23	25	Near	0 < 2 Years
4 High	1% <p≤10% lin<="" significant="" th=""><th>Likely to happen significant limita uncertainties or</th><th colspan="2">ations or</th><th>10% excess risk</th><th>8</th><th></th><th>4</th><th>7</th><th>13</th><th>18</th><th>22</th><th>24</th><th>Mid</th><th>2-7 Years</th></p≤10%>		Likely to happen significant limita uncertainties or	ations or		10% excess risk	8		4	7	13	18	22	24	Mid	2-7 Years
3	May happen during the mission or Not likely to		Not likely to hap exist with some	ppen. Controls Likelihood is moderate OR 3- limitations or		OR 3-6% excess risk		-	4	9	15 11	19 14	21	Far	> 7 Years	
Moderate 2	Unlikely to happen during the mission or Not expec		Not expected to Controls have m	o happen. Likelihood is low OR 1-3%					1	1	3	5	8	12		
Low	ALIN-130.17		or uncertainties 0.01% <ps0.1%< th=""><th>or</th><th colspan="2"></th><th></th><th></th><th></th><th>1</th><th>2</th><th>3</th><th>4</th><th>5</th><th></th><th></th></ps0.1%<>	or						1	2	3	4	5		
1 Very Low	Ps0.01% it will hap			ote possibility that Strong controls in 1%			CONSEQUENCE									
CONSI	CONSEQUENCES 1		1		2	3					4				5	
NOISSI	Crew Health Impact			Minor injury/illness that can be dealt with by crew without ground support, minor crew discomfort		Significant injury/illness or incapacitation that requires diagnosis and/or treatment support from ground, may affect personal safety				Critical injury/filness of one crew member requiring extended medical intervention and support, may result in temporary disability			nedical	Death or permanently disabling injury/illness affecting one or more crewmember (LOCL/LOC)		
N N	Mission Objectives Insignificant i Impact additional rese		perations - no	operations -	crew performance and requires additional time, consumables)	Significant reduction in crew performance, threatens loss of a mission objective				Severe reduction of crew performance that results in loss of multiple mission objectives				Loss of mission due to crew performance reductions or loss of crew		
FLIGHT RECERT	Crew Flight Recertification Status	Immediate flight rece	rtification status	5 Flight recertification status within 3 months with limited intervention		Flight recertification s with nominal interver flight st	stion or re			*****	Unable to be Recertified for Flight Status, premature career end					
LONG TERM HEALTH	Health Outcomes	Career related short term self-resolving medical conditions		Career related medical conditions manageable with outpatient medical treatments		Treatable career related medical condition that requires hospitalization for management		ition Chronic career related medical condition requiring intermittent hospitalization or nursing care			Career related premature death or permanent disability requiring institutionalization					
LONG	OR Quality of Life	No impact on qual independence in activit		OR rare support	impact on quality of life required for activities of ally living	Moderate long-term in life OR may require s support for activiti	ome time	limited		R require	es intermi	ct on qual ttent supp faily living		life OR re	ebilitating impa equires continue activities of dail	



INFLUIDOOD DATIN



## Example Risk Matrix and Definitions

LIKELIHOOD RATING*					MSD RISK MATRIX			Time Frame		
SX5 Rating	Ratin		What is the likelihood the circumstance will happen	Quantitative	Lo			Near-Term	m 6 months to 1 year	
5	Very		happen. Controis have Gri	reater than 90%	к Е 4	4		Mid-Term	m 1 to 2 years	
4	Likel	Likely to ha	happen. Controls have	60% to 90%				Long-Term	m > 2 years	
3	Possib	ble Could happe	nitations or uncertainties.	40% to 59%	H				essment Index (Possible tigation Strategies)	
2	Unlike	Not expecte	ations or uncertainties. red to happen. Controls ninor limitations or	10% to 39%	0 2		<u> </u>		High (Mitigate)	
•	-	ur	uncertainties.	10% 10 59%	1		5		Moderate (Watch, Mitigate, Accept)	
1		Highly Extremely remote possibility that it will Unlikely happen. Strong controls in place.		CONSEQUENCES	<u> </u>		Low (Watch, Mitigate, Accept)			
L	*For Likeli	hood rating, use Quai	alitative OR Quantitative analysi	is.		1			minBare' wereled	
		/	Very Low	U	ow	Moderate	High		Very High	
onsequen	nce	Subcategories	1	2		3	4		5	
1		Injury	Minor Injury	Short-term l	njury or Illness	Injury or Illness Resulting in Days Away from Work OR Hospitalization	injury or illness Resulting in Permanent Partial Disability OR Hospitalization of 2+ People		Injury or Illness Resulting in a Fatality OR Permanent Total Disability	
Health, Saf Environme		Property <\$20K Damage		520K	to \$50K	>550K to 5500K	\$500K to <\$2M		252M	
		Compliance, Environment	Negligible impact to compliance or Minor or Non-Reportable Hazard or incident	<sup>6)</sup> Minimal Impact to Compliance; or Administrative OSHA Violation		Moderate Hazard or Reportable Violation; or Minor OSHA Violation	Significant Threat to Re Requirement; Event R Immediate Remedia	Requires	Cannot Comply with Regulatory Requirement; or Catastrophic Hazard	
Technical Performance		Infrastructure and Asset	insignificant impact to Mission Support infrastructure and/or Asset	Minor Impact to	o Mission Support re and/or Asset	Significant Impact to Mission Support Infrastructure and/or Asset	Major Impact to Mission Infrastructure and/or	in support	evere Impact or Loss of Mission Critical or Agency-Unique Infrastructure and/or Asset	
		Organizational Objectives	Negligible Impact to Objectives	Minimal Impacts		Moderate impacts, workaround(s) available	Significant Threats, no workaround(s)		Pailure to Meet Critical Objectives	
Agency Capabilities		Service Delivery	Incidental Disruption of Institutional Services or Operational Support	Institutional Servi	Disruption of vices or Operational pport	Significant Disruption of Institutional Services or Operational Support	Major Disruption of Institutional Service Operational Supp	ces or es	Vork Stoppage of Key Institution Services or Operational Support	
		Workforce	Insignificant Impact / Reduced Efficiency of Mission Support Resources	Minor Impact, Reduced Efficiency of Mission Support		f Significant impact, Reduced Efficiency of Operational Support	Major Impact to Effectiv Mission Operations S		Severe Impact, Loss of Critical Skills or Capabilities	
Cost		Organizational Budget Impacts	S0 to <\$500K OR <2% increase over allocated and negligible impact on reserve			S1M to <s2.5m 10%<br="" 5%="" or="" to="">increase over allocated and cannot handle with reserve</s2.5m>	52.5M - <55M OR 10H increase over allocate exceeds reserve	ted and	>55M OR >15% increase over allocated and exceeds reserves	
		Project Timelines	Negligible Impact	Minimal Impact, Slip Is Within Schedule Dwell Time, No impact to Milestones		Moderate Impact, Project Milestone Slip, No Impact to Budget	Significant impact, Project Milestone Slip impacts Budget by <3 months		Major impact, Project Mileston ilp impacts Budget by >3 Month	



#### ARMD Consequence Severity Rating Criteria by Risk Type

Risk Type	Strategic		Operational	Financial	Reputational		onal Cybersecurity	
	C	OR			C	OR		
Consequence Severity Label (Score)	Level of objective(s) that are threatened	Extent of threatened activities within an ARMD research area	Extent of activities associated with a research area or management function that are prevented from being performed	Extent of activities associated with a research area or management function that are prevented from being accomplished	Extent of ARMD's credibility within the aeronautics community, associated with a research area or management function, that is destroyed	Extent of the public goodwill toward NASA that is destroyed	Extent of the unrecoverable losses to the cyber capabilities associated with a research area or a management function	Extent of the activities within an ARMD research area or management function that are affected
Critical (5)	Agency	Nearly all	Nearly all	Nearly all	Nearly all	Nearly all	Nearly all	Nearly all
Severe (4)	ARMD	Most	Most	Most	Most	Most	Most	Most
Serious (3)	Program	Many	Many	Many	Many	Many	Many	Many
Moderate (2)	Project	Some	Some	Some	Some	Some	Some	Some
Minor (1)	Project	Few	Few	Few	Few	Few	Few	Few

Likelihood	Score	Qualitative Guidance	Quantitative Guidance	Risk Type
				Strategic
Expected	5	Very likely	85%-100%	
Probable	4	More likely than not	60%-85%	Operationa
Possible	3	Equally likely as not	40%-60%	
Improbable	2	Less likely than not	15%-40%	
Unexpected	1	Very unlikely	0%-15%	Financial

Risk Type	Usage Notes				
Stratogia	Risk that would prevent the accomplishment of ARMD objectives or performance				
Strategic	of its mission.				
	Risk of operational disruption due to inadequate or failed internal processes, legal				
	or regulatory actions, failure to comply with applicable laws, regulations, or other				
	requirements, or the accuracy or timeliness of information needed to support				
0	decision making and/or performance evaluations. Operational risks can arise				
Operational	from internal or external events that impair internal processes, people, or				
	systems, limit ARMD's capacity to consummate important transactions, enforce				
	contractual agreements, and/or meet standards, regulations, ethical				
	requirements, and/or stakeholder expectations.				
	Risk that could result in a negative impact to ARMD due to financial management				
Financial	or actions taken by NASA, Congress, the Executive Branch, or other policy makers				
	that could affect the achievement of the ARMD's objectives.				
	Risk that a failure (whether such failure is accurately perceived) could diminish				
	the stature, credibility or effectiveness of ARMD. Reputational risk can arise				
Reputational	either from actions taken by ARMD or third-party partners including service				
	providers and agents. Reputational Risk can also arise from events in one of the				
	other risk categories.				
	Risk that could expose ARMD to exploitation of vulnerabilities to compromise the				
Cyber Security	confidentiality, integrity, or availability of the information being processed,				
	stored, or transmitted by its information systems.				
Other	Dick type that is distinct from the remaining sategories				

#### Other Risk type that is distinct from the remaining categories.

## Example Risk Matrix and Definitions

**PPEL KNOWLEDGE** S E R V I C E S

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## **Thank You**

### KEY CONCEPTS FOR EFFECTIVE RISK MANAGEMENT

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https://nasa.sharepoint.com/sites/osma/SitePages/Agency-Risk-Management-Office.aspx

Please visit https://nsc.nasa.gov/events for upcoming virtual events







## Helpful Links to Risk Management Information

- Risk Management NASA Procedural Requirement (NPR 8000.4)
  - https://nodis3.gsfc.nasa.gov/displayDir.cfm?t=NPR&c=8000&s=4B
- Enterprise Risk Management (Playbook and Greenbook)
  - <u>https://www.doi.gov/sites/doi.gov/files/erm-playbook-2022-update-final-508-compliant.pdf</u>
  - <u>https://www.gao.gov/assets/gao-14-704g.pdf</u>
- Program / Project Management NASA Procedural Requirement (NPR 7120.5)
  - https://nodis3.gsfc.nasa.gov/displayDir.cfm?t=NPR&c=7120&s=5F
- Agency Risk Management Officer's OneNASA site
  - <u>https://nasa.sharepoint.com/sites/osma/SitePages/Agency-Risk-Management-Office.aspx</u>
- NASA's Risk Management Handbook (will be updated in 2024)
  - https://www.nasa.gov/wp-content/uploads/2023/08/nasa-risk-mgmt-handbook.pdf
- NASA's Program / Project Management Handbook
  - <u>https://ntrs.nasa.gov/api/citations/20220009501/downloads/PM%20Handbook%20with%20corrections-2-16-23\_editorial%20corrections.pdf</u>
- Other helpful links
  - <u>https://sma.nasa.gov/sma-disciplines/risk-management</u>





### **Understanding Risk: Key Concepts for Effective Risk Management**



## Definitions

- Risk The potential for shortfalls with respect to achieving explicitly established objectives.
- Risk Posture The limits of acceptable risk to the established / stated objectives whose achievement is of direct concern to stakeholders.
- Objectives-Driven Risk Management An approach to risk management that focuses on ensuring that a program's/project's/Organization's risk profile is aligned with the established objectives and within the established risk posture

**Risk Profile:** The ensemble of assessed risk to a program's/project's established objectives.

 Risk Leadership – Leading, by an accountable leader or manager, risk acceptance decision-making within the limits of a defined risk posture, including the authority to allocate portions of the risk posture to subordinate / supporting organizations.







## What is Risk and Risk Posture?

- Risk is the potential for shortfalls with respect to achieving explicitly established and stated objectives
  - Stated objectives could be related to programs and projects, institutional support for mission execution, or any other objective-driven activity and/or mission
- Risk is operationally characterized as a set of triplets:
  - The scenario(s) leading to degraded performance with respect to one or more performance measures (e.g., scenarios leading to injury, fatality, destruction or compromise of key assets; scenarios leading to exceedance of mass limits; scenarios leading to cost overruns; scenarios leading to schedule slippage).
  - The **likelihood(s)** (qualitative or quantitative; unconditional or conditional) of those scenarios.
  - The **consequence(s)** (qualitative or quantitative severity of the performance degradation) that would result if those scenarios were to occur.
  - Uncertainties are included in the evaluation of likelihoods and identification of scenarios
- Risk Posture is the limits of acceptable risk to the established / stated objectives whose achievement is of direct concern to stakeholders





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### What are common types of risk?

Common Risk Types Typically Assigned to Each Activity Domain							
Enterprise	Program/Project	Institutional					
Strategic	Safety	Staffing					
Operations	Technical	Training					
Compliance	Security	Maintenance					
Acquisition	Cost	Supply chain					
Fraud	Schedule	Facility safety					
Reputational	Etc.	Facility availability					
Etc.		Etc.					

Caveat: It should be emphasized that the bucketing of risk types into specific activity domains should not be taken too literally. The assignment of risk types to activity domains helps ensure that all significant risks are considered under the risk management umbrella. In actuality, however, many risk types span at least two and sometimes all three of the activity domains in the table above.







### **NASA's Risk Management Principles**

- Risk Management at all levels of the Agency should be Objectives-Driven.
- Risk Management within every organization should be anchored to the activities the organization conducts in the service of meeting its objectives.
- Every organization should adhere to an established risk posture, consisting of acceptable levels of aggregate risk to each of its objectives.
- + Risk management should be conducted in a manner that is consistent with NASA's governance model.

- Each organization is accountable for overseeing the risk management processes of subordinate organizations, as well as for managing risks identified at its own level.
- + Risk management is conducted and overseen in a timely manner throughout the life cycle of the activity.
- + Risk management includes the identification and management of systemic, cross-cutting individual risks that threaten multiple objectives across multiple organizations.
- The risk information communicated by subordinate organizations should support the higher-level organization's own risk management needs as well as its risk management oversight needs.







### **Evolution of NASA Risk Management**









### Risk Leadership Represents the Highest Maturity Level of Objectives-driven Risk Management\*

- Level 1: Ad hoc risk management addresses a specific problem when it arises.
- Level 2: Targeted or initial risk management approaches risks with multiple understandings of what constitutes risk, and management occurs in silos.
- **Level 3:** Integrated or repeatable risk management puts in place an organization-wide framework for risk assessment and response.
- Level 4: Intelligent or managed risk management coordinates risk management across the business, using common tools.
- Level 5: Risk leadership incorporates risk management into strategic decision-making.

"Over its evolution, [a high-level organization should] move from narrow tactical risk management to holistic strategic, and long-term risk management" \* Case study of best practices operationalized at Intuit Corp., quoted from "Enterprise Risk Management Case Studies: Heroes and Zeros," Smartsheet, Inc., 2021.





### **Understanding Risk: Key Concepts for Effective Risk Management**



### **Implementation of Risk Leadership**

- + Application of Risk Leadership is integrated with agency management processes at all levels
  - + Top-down definition and communication of objectives and associated risk posture and risk-tolerance in key mission / activity dimensions
  - + Bottom-up feedback on activity execution, application of risk-tolerances and effectiveness of associated risk controls





#### WHAT IS THE DIFFERENCE BETWEEN INDIVIDUAL RISKS AND AGGREGATE RISKS?

- An individual risk is a scenario leading to degraded performance with respect to one or more performance measures
- A scenario is a defined sequence of events, starting from an Initiating (Departure) Event, and leading after some set of pivotal events to an undesirable effect on a performance measure



 The characterization of an individual risk includes the scenario itself, the likelihood of the scenario occurring, and the consequence resulting from the scenario





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### WHAT IS THE DIFFERENCE BETWEEN INDIVIDUAL RISKS AND AGGREGATE RISKS? (Cont.) INDIVIDUAL RISK SCENARIO EXAMPLES

- Program/project example 1 (S&MS related)
  - Failure of an on-board control system during an orbital vehicle's approach to an extraterrestrial planet or moon leads to overloading of the vehicle, resulting in structural failure and loss of vehicle, release of radioactive material from its RTGs, and contamination of the planet or moon
- Program/project example 2 (cost related)
  - Unexpected results during integrated system testing of a space system in microgravity conditions lead to concern about the ability to meet mission requirements, resulting in a significant delay in the launch date with a commensurate unplanned cost increase
- Institutional example (core competency related)
  - Unanticipated retirements in a specialty critical to the Agency, stiff competition for new hires, and lack of funding for training courses lead to a poor score from an independent assessor concerning the Agency's ability to maintain a strong core competency in that specialty





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### WHAT IS THE DIFFERENCE BETWEEN INDIVIDUAL RISKS AND AGGREGATE RISKS? (Cont.)

- An aggregate risk is the accumulated effect of all relevant scenario on the probability of not being able to meet a performance measure constraint value, target value, or other defined value or set of values
- These set-point values are collectively referred to as performance measure markers







### WHAT IS THE DIFFERENCE BETWEEN INDIVIDUAL RISKS AND AGGREGATE RISKS? (Cont.) AGGREGATE RISK EXAMPLES

- Program/project example 1 (S&MS related)
  - The cumulative probability that there will be loss of vehicle during Project X in the vicinity of Planet Y resulting in an unacceptable level of planetary radioactive contamination, considering all identified accident scenarios, is less than 10%
- Program/project example 2 (cost related)
  - The cumulative probability that the total expenditure on Project Y will exceed the funding constraint allocated by Congress and the Office of the President, considering all identified cost risk scenarios, is around 30%
- Institutional example (core competency related)
  - The cumulative probability that the required staffing to maintain a core compentency in cybersecurity protection across the Agency, considering all identified scenarios leading to staff attrition and replenishment difficulties, is between 15% and 25%







### HOW MAY THE AGGREGATED RISKS BE DISPLAYED IN A MANAGEMENT-FRIENDLY WAY?

- Spider Charts of Performance Measure Aggregate Risk Results (Hypothetical Illustration for 3 Discrete Rankings)
  - This spider chart shows the rankings of the aggregate risks as
  - 1-Green (acceptable), 2-Yellow (Marginal), or 3-Red (unacceptable)
  - It includes multiple performance measures on one chart
  - The performance measures span multiple risk management domains: programmatic, institutional, enterprise, mandated requirements
  - Since the rankings are discrete and not continuous, the data points are plotted in the center of each band





## **Questions?**



